Maintenance Service Technician

City: Raleigh
State: NC

Description
Our Service Technicians share in the responsibility of maintaining the physical property, general maintenance and repairs, make-readies and preventative maintenance programs, while providing exceptional and courteous service to our customers. If you have strong technical skills and the desire to work as part of a team responsible for customer satisfaction and overall property performance, we'd like to hear from you.

JOB SUMMARY
The Service Technician is responsible for performing maintenance and other tasks to ensure the highest quality of service to the community and our customers. Technicians will also ensure the community meets all safety standards, site appearance standards, and that all apartment homes, equipment and amenities are properly maintained. Service technicians are accountable for the completion and documentation of routine and emergency service requests and make readies. Successful service technicians demonstrate the highest level of integrity and professional interaction with residents and fellow team members.

QUALIFICATIONS
High School Diploma, G. E. D.
A minimum of one-year experience as a Service Technician or comparable combined education/experience in property management or related industry
Demonstrate excellent organizational skills with the ability to prioritize and work effectively on multiple tasks in a fast-paced, demanding environment
Be dependable/ reliable and follow through on commitments, producing timely work to required- or higher-standards, and pitching in to get the job completed
HVAC license preferred
Knowledge of appliance repair, electric systems, plumbing repair and carpentry skills
Strong communication and customer service skills
Basic Computer skills preferred
Must pass drug screen and criminal background check
VALID NCDL A MUST and transportation

All interested applicants applying for this position please submit a resume and cover letter to hr@passagehome.org. References available upon request.